



BCHC Financial Assistance: Plain-Language Summary

What help is available?

Buchanan County Health Center (BCHC) offers financial assistance for eligible patients who need emergency or other medically necessary care and cannot pay all or part of their bill.

You may qualify if your household income is at or below 300% of the Federal Poverty Guidelines. Eligibility is based on household income and family size.

How do I apply?

Complete a Financial Assistance Application and include the required supporting documents. You may apply during scheduling, treatment, or billing.

Applications must be submitted within one year of the date you received services. BCHC's Business Office reviews completed applications.

Where can I get the policy and application?

The Financial Assistance Policy, Plain Language Summary, and Financial Assistance Application are available on BCHC's website under Financial Assistance.

You can also get free paper copies in person or by mail from the BCHC Business Office.

BCHC Business Office 1600 1st Street East Independence, IA 50644 Phone: 319-332-0999 Hours: Monday through Friday, 7:00am-4:30pm

Need help or another language?

If you have questions, need help completing the application, or need information in another language, contact the BCHC Business Office.

What will I be charged if I qualify?

If you qualify for financial assistance, BCHC will not charge you more for emergency or medically necessary care than the amounts generally billed to patients who have insurance.
